

**AMERICAN FLOW CONTROL**

1501 31st Avenue North • Birmingham, AL 35207 • 800-326-7082

March 30, 2005

Dear Customer:

**AMERICAN FLOW CONTROL
HYDRANT UPPER ROD REPLACEMENT**

With reference to the above, attached are the following:

- Reporting and Labor Allowance Claim Procedures Sheet
- Hydrant Upper Rod Replacement Log Sheet
- Addressed postage paid envelope

Be sure all information is complete and accurate to ensure there is no delay in receiving your labor allowance. Once these are complete, please use the postage paid envelope to return to us as soon as possible to receive your labor allowance.

We apologize for any inconvenience this may cause.

Best regards,

AMERICAN FLOW CONTROL

Attachments (3)

**AMERICAN FLOW CONTROL
Hydrant Upper Rod Replacement:
Reporting and Labor Allowance Claim Procedures**

AFC is providing to customers a \$40 labor allowance to cover labor costs for each hydrant upper rod replaced under AFC's hydrant upper rod replacement program. To receive the labor allowance, you must complete and return to AFC a Hydrant Upper Rod Replacement Log Sheet. The Log Sheet requests your contact name, phone number, and mailing address, and information regarding the physical address or location of each hydrant rod replaced under the program. Check boxes are also included to identify the hydrant model type and the year manufactured. Each form has room to record the location of ten hydrants.

Please send the completed forms to the American Flow Control Customer Service department in the addressed, postage paid envelopes provided to:

AMERICAN FLOW CONTROL
CUSTOMER SERVICE
ATTN: BOB PATTON
P.O. BOX 2727
BIRMINGHAM, AL 35202

Please contact American Flow Control Customer Service at **800-326-7082**, Monday through Friday, 8:00 A.M.-4:30 P.M. CST, if you have any questions or if you need any additional forms. Forms may also be obtained at AFC's website, www.acipco.com.

AFC is a division of ACIPCO, whose goal for 100 years has been to provide the public safe, dependable, high-quality products. In order to keep the high standards for which our company is known, we have undertaken to replace all hydrant operating rods in hydrants manufactured with cast dates from 1999 through 2003. We proudly stand behind our products, and will continue to deliver the reliable products and customer service which are the foundation of our company. We appreciate your business.

AMERICAN FLOW CONTROL

Hydrant Upper Rod Replacement Log Sheet

CONTACT INFORMATION

NAME _____ PHONE _____

CITY/WATER AUTHORITY _____

MAILING ADDRESS _____

HYDRANT INFORMATION

CITY _____ STATE _____

Address-Location-Municipal ID#	Model				Year					Date Replaced
	B50B	B62B	MK73	B84B	99	00	01	02	03	
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										

Send this completed form to American Flow Control Customer Service, Attn: Bob Patton, P.O. Box 2727, Birmingham, AL 35202 in the postage paid envelope provided.

NAME _____

DATE _____